



Alsager School

Mobile Phone Pouches - Frequently Asked Questions

What if I need to contact my child during the school day?

Parents/carers should contact the main school office on 01270 871100. We will ensure any messages are shared with pupils if appropriate. Students will not have access to their phones during the school day.

What if my child needs to contact me?

If a student needs to speak to home urgently, they can request this access via the pastoral team in College Office.

What about medical needs?

Students who require medical devices (such as continuous glucose monitors linked to a phone) will have their needs assessed and will have an adapted pouch issued to them individually. We will work with families and our staff to ensure appropriate arrangements are in place to safeguard them.

What happens in a school emergency?

In an emergency, staff will follow the school's established safety procedures. The school will contact parents/carers directly when appropriate. Phones can hinder emergency response by causing confusion and spreading misinformation, so this policy helps keep students safer.

Will my child's phone be safe?

Yes. Students will keep their phone securely in the lockable pouch and remain responsible for their device throughout the day.

What if a student refuses to follow the phone free procedure?

This will be treated as a breach of the behaviour policy. Sanctions will be in line with existing school expectations.

What if a student forgets or damages their lockable pouch?

If the pupil forgets their pouch, they will leave their phone with staff on entry. It will be stored safely until the end of the school day when they will be able to collect. If the lockable pouch is lost or damaged, a replacement pouch may be purchased at a cost of approximately £20. Y10s and 11s who forget their pouch will not be able to retrieve their phones until the end of the day.

Will this slow down arrival or dismissal?

Initially, there may be some additional time spent entering the school but schools already using phone free systems report that routines become smooth and efficient within days.

What about Y10s and 11s who go offsite at lunchtime?

Pupils leaving school at lunchtime will be allowed to unlock their pouches and must return their phones to the pouches on return to school. If a pupil has forgotten their pouch, it will not be possible to retrieve their phone from storage at lunchtime. If this prevents them from purchasing lunch they should speak to a member of staff who will ensure that they are able to buy lunch (on credit if necessary) in the school canteen.

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The Cornovii Trust

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Can my child bring their phone at all?

Yes, they just cannot be used on site.

How will you ensure pupil safety for those who enter via the car park at the front?

We will position the check point for pupils within the school gates to avoid congestion on the front car park. We always ask that pupils stick to the pedestrian pathways on the car park.

What if a pupil forgets to unlock their pouch?

The front reception is open until 4.00pm and there is usually someone onsite until 6.00pm. You may need to ring the doorbell at the front of school to get a response.

What is the process for pupils attending an after-school club?

Pupils may unlock their pouches before the club or after the club. Unless needed for the club, pupils should refrain from using phones during the club.

What about school trips?

Appropriate use of mobile phones will be allowed on school trips.